

GGMC– Quality Objectives Performance Dashboard for 2025

GGMC's ISO QUALITY OBJECTIVES

PROCESS	CYCLE TIME DAYS
PPMS	80
Straight MP	90
PPMS to MP Conversions	65
SMP	85
ML & QL	157
PL	200
PGGS	60
100 % QMS Employee Awareness	
85% Customer Satisfaction	
≤3% of publications amended due to error on a quarterly basis	

2025 Quality Objective Performance – Publications

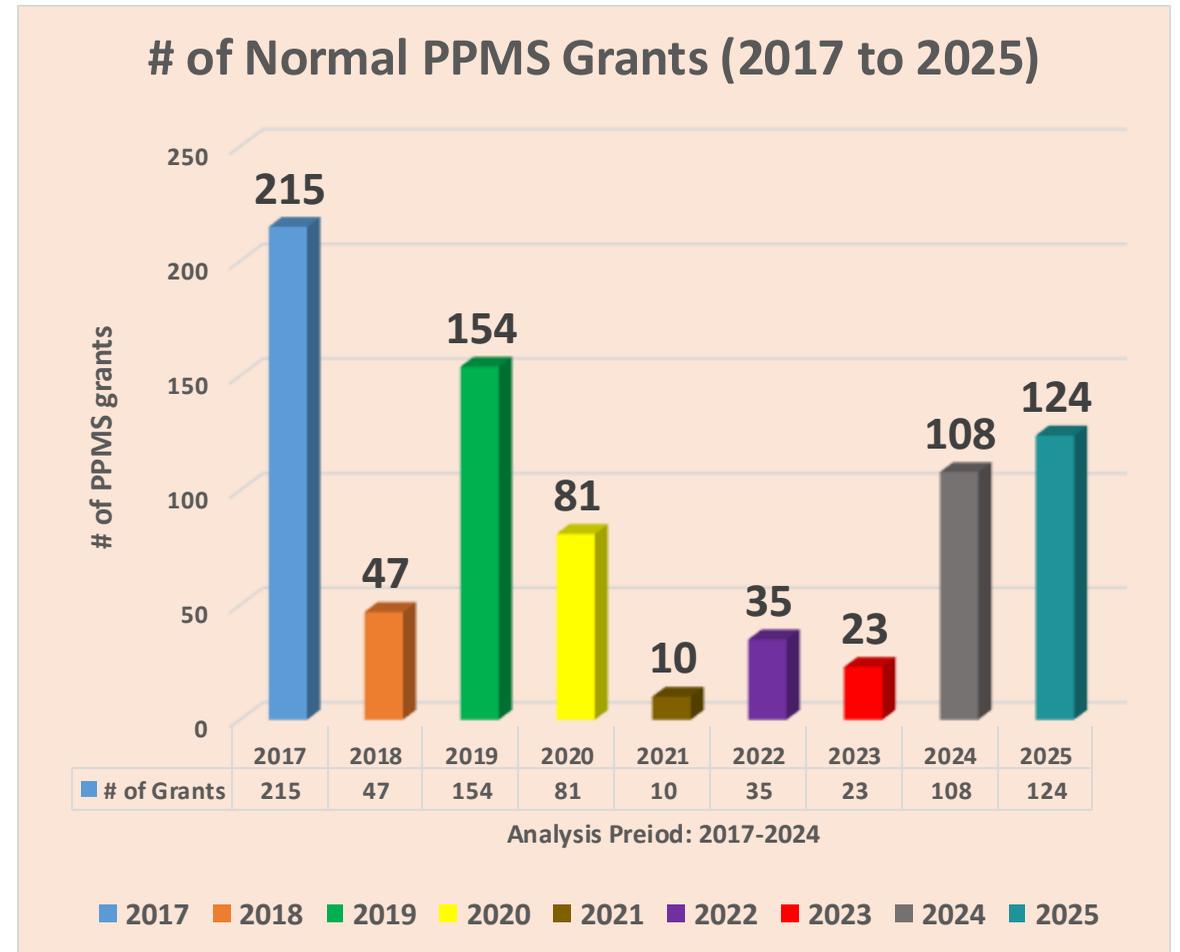
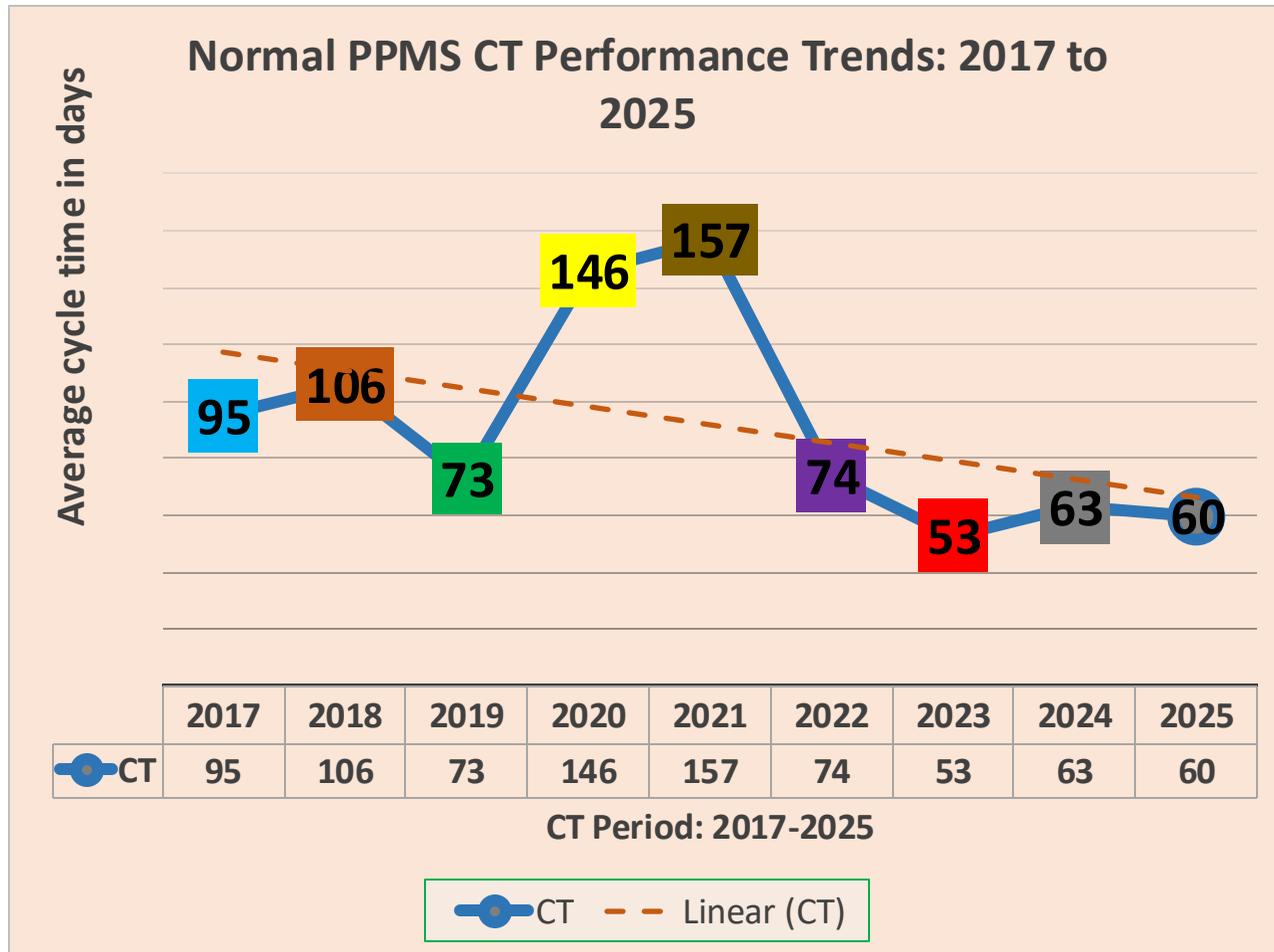
QUALITY OBJECTIVE PERFORMANCE FOR AMENDMENTS OF PUBLICATIONS DUE TO ERROR- 2025 (at least 3%)		
QUARTER	# OF PUBLICATIONS	TOTAL PUBLICATIONS AMENDED DUE TO ERROR
1st Qrt. 2025	155	0(0%)
2nd Qrt. 2025	203	0(0%)
3rd Qrt. 2025	509	1(0.2%)
4th Qrt. 2025	329	0(0%)

LMD Process Cycle Time Performance Report:

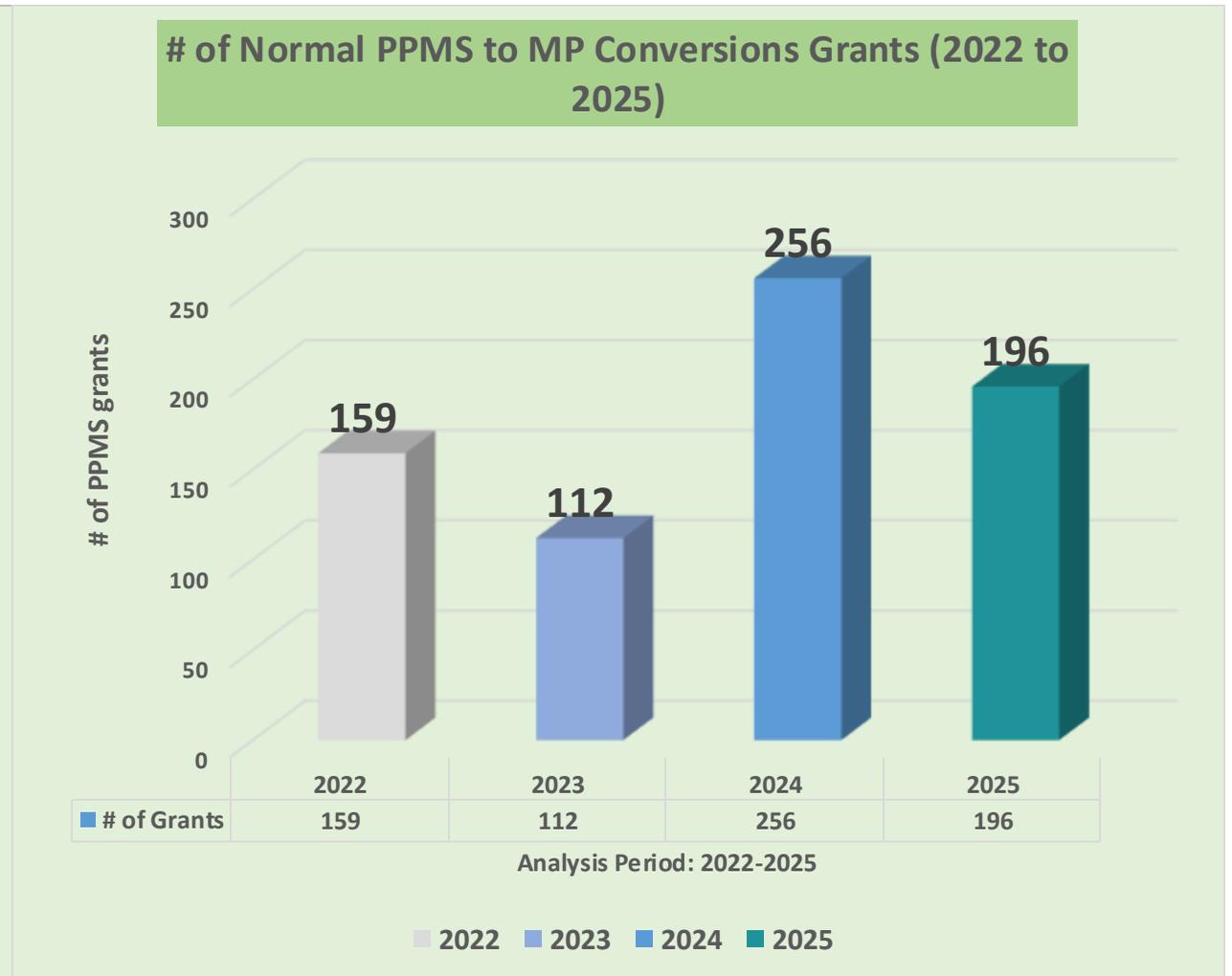
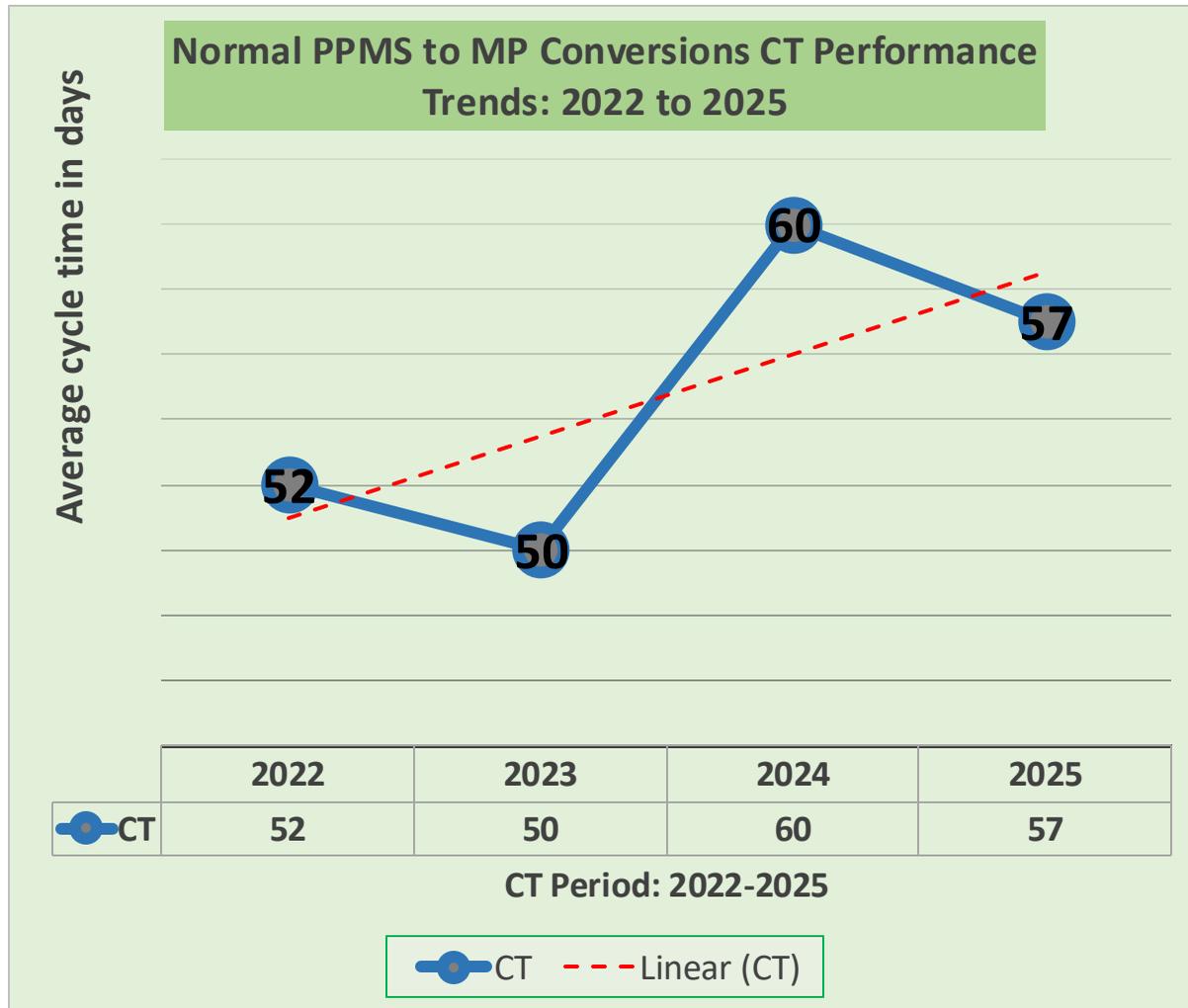
NORMAL APPLICATIONS CYCLE TIME FOR 2017 TO 2025

PROCESS	2025 CYCLE TIME OBJECTIVES	2025 ACTUAL CYCLE TIME	2024 ACTUAL CYCLE TIME	2023 ACTUAL CYCLE TIME	2022 ACTUAL CYCLE TIME	2021 ACTUAL CYCLE TIME	2020 ACTUAL CYCLE TIME	2019 ACTUAL CYCLE TIME	2018 ACTUAL CYCLE TIME	2017 ACTUAL CYCLE TIME
PPMS	80	60	63	53	74	157	146	73	106	95
PPMS to MP Conversions	65	57	60	50	52	nil	nil	nil	nil	nil
SMP	85	61	63	87	95	201	83	121	nil	nil
PL	200	nil	nil	nil	nil	nil	nil	200	187	nil
ML & QL	157	nil								
PGGS	60	nil								

PPMS Process Cycle Time Performance: 2017-2025 Trends



PPMS to MP Conversion Process Cycle Time Performance: 2022 to 2025 Trends



SMP Process Cycle Time Performance: 2017-2025 Trends

Special Mining Permit CT Performance Trends: 2019 to 2025

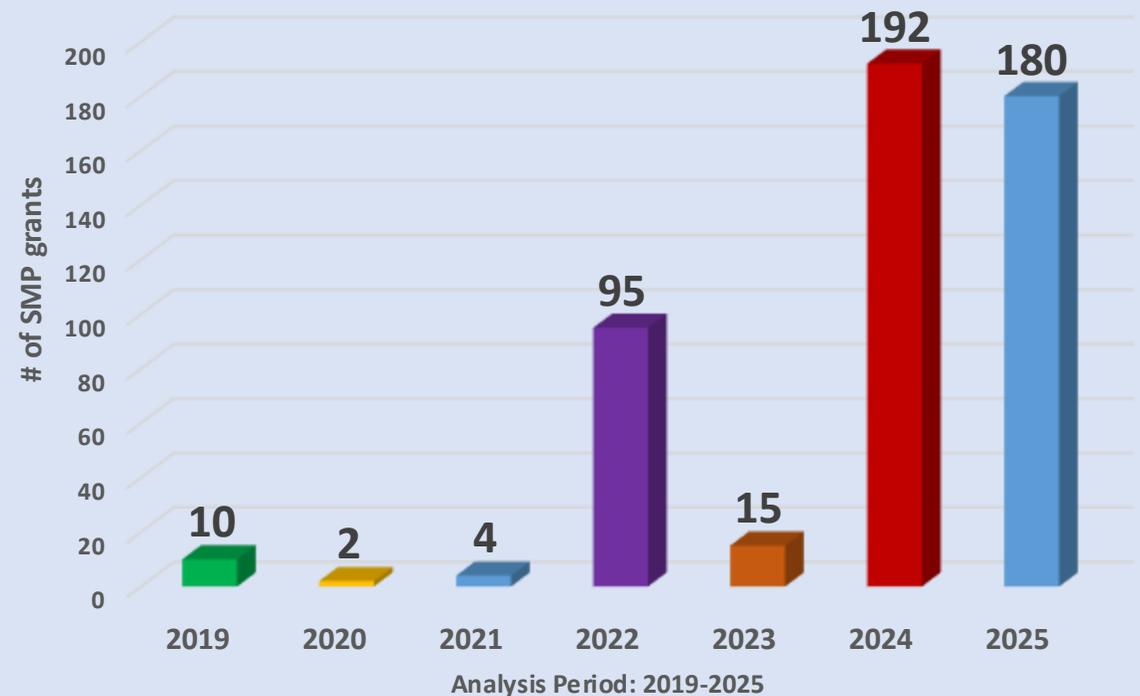


	2019	2020	2021	2022	2023	2024	2025
CT	121	83	201	95	87	63	61

CT Period: 2019-2025

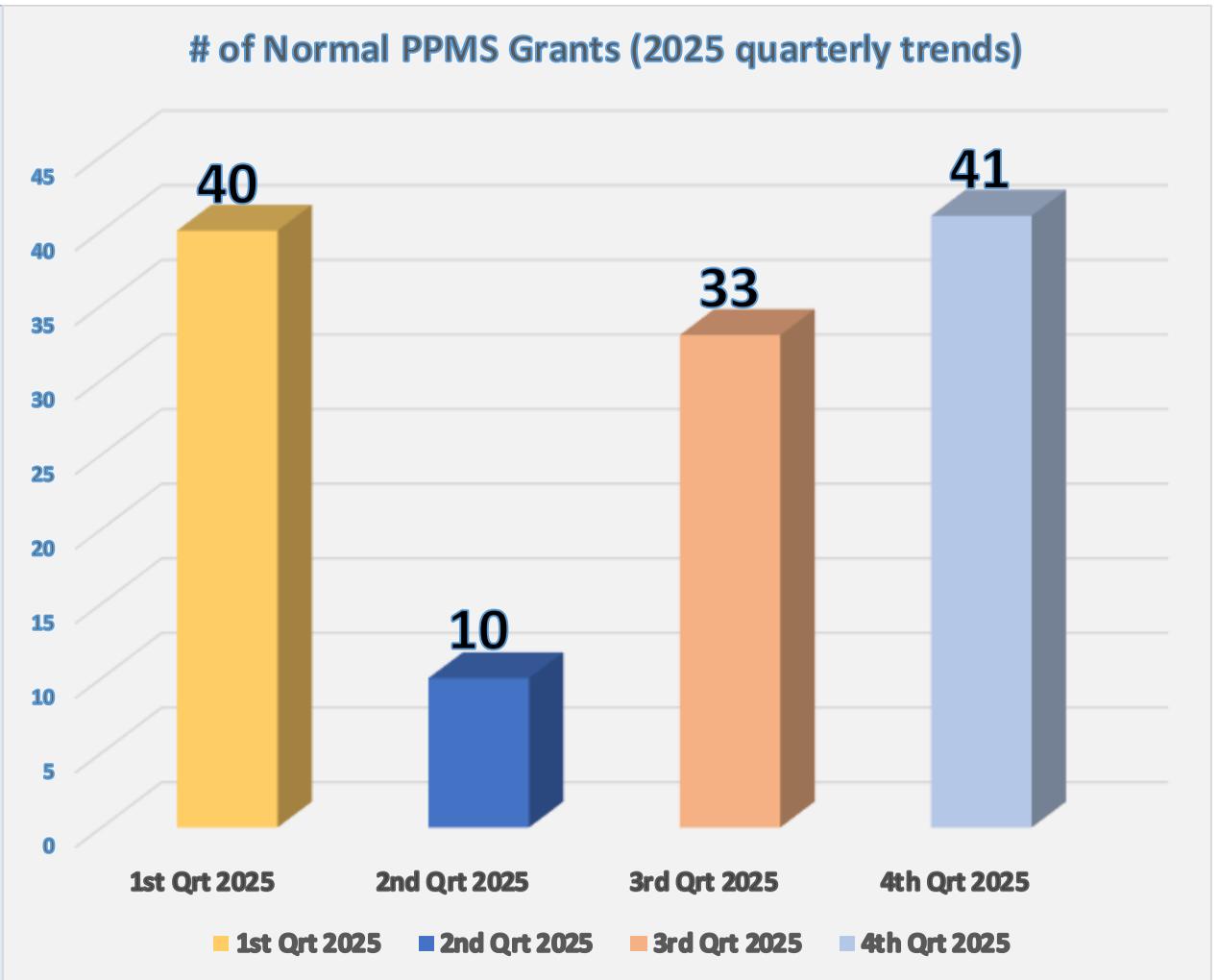
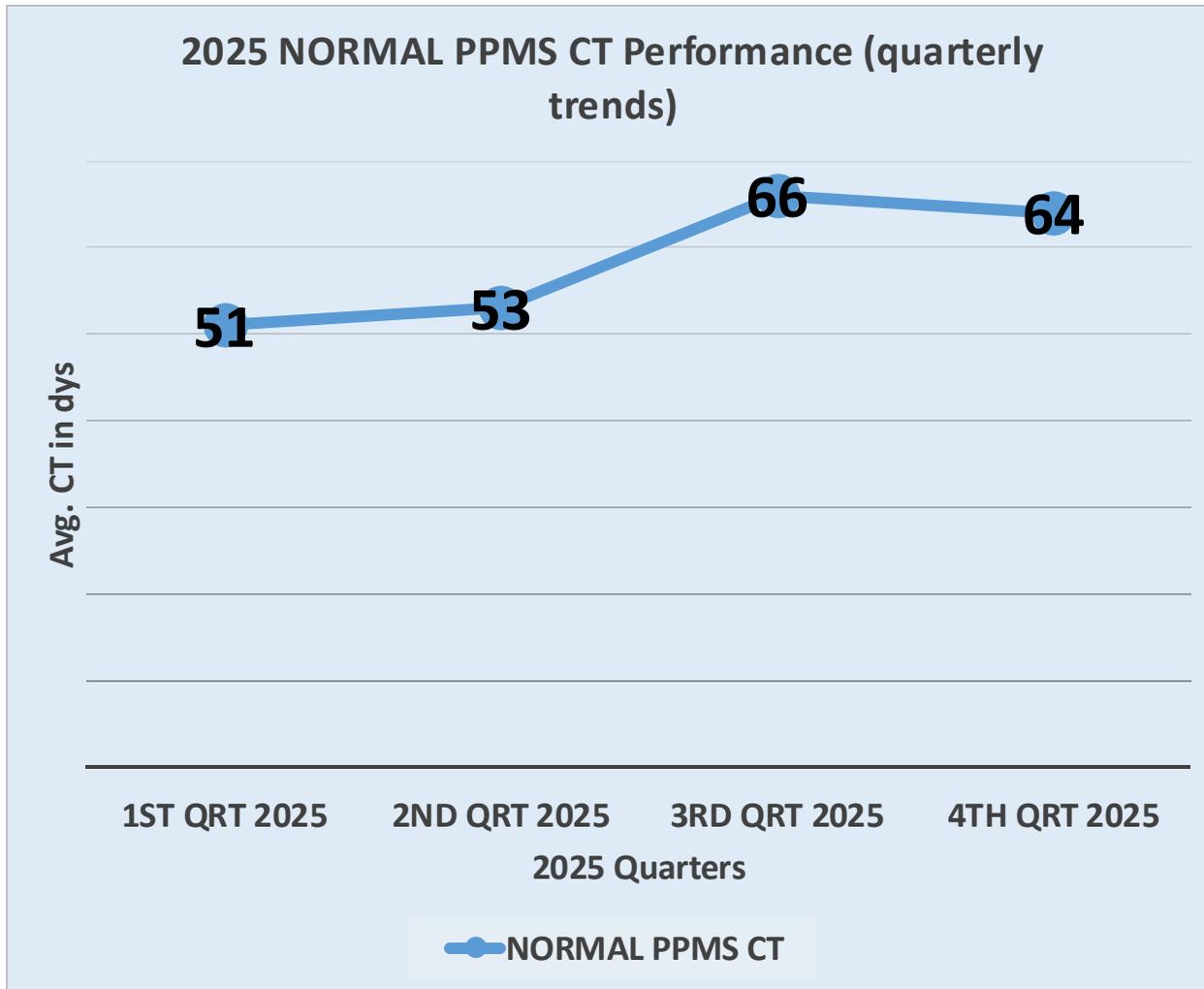


of Special Mining Permits (SMP) Grants (2019 to 2025)

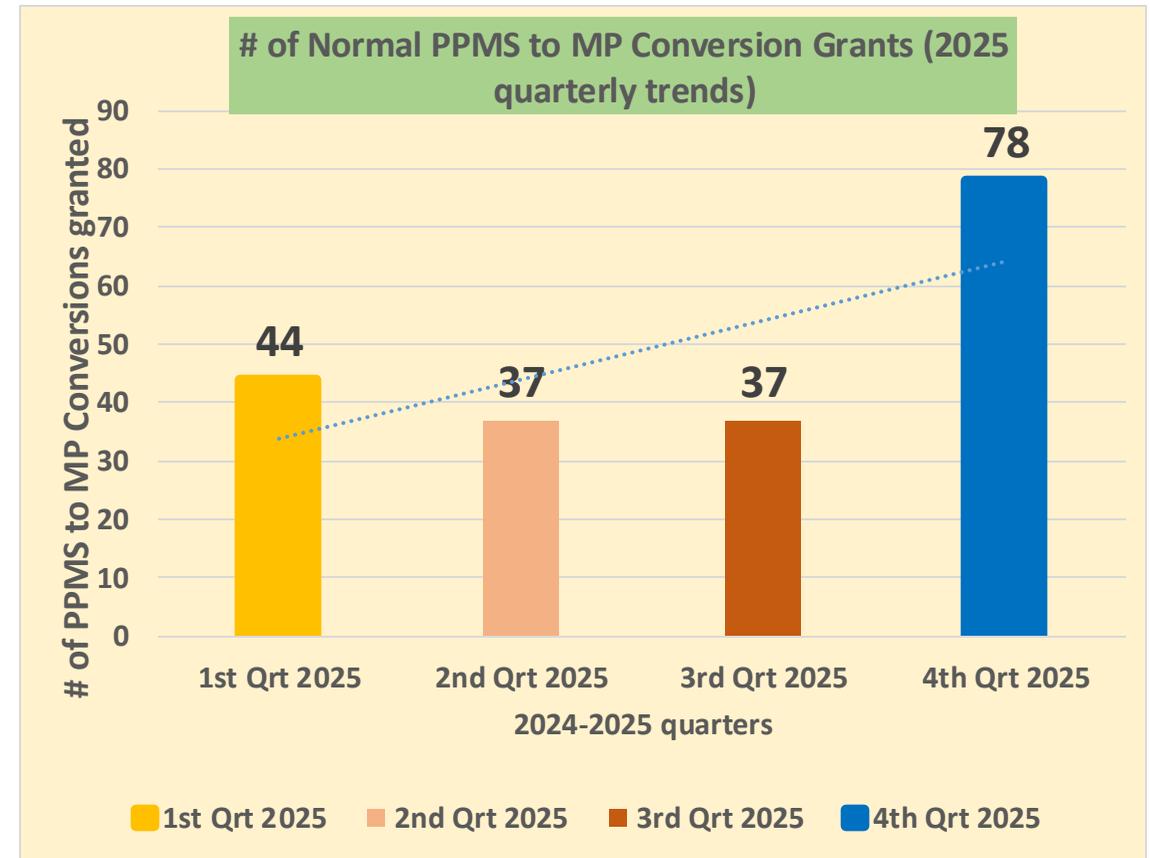
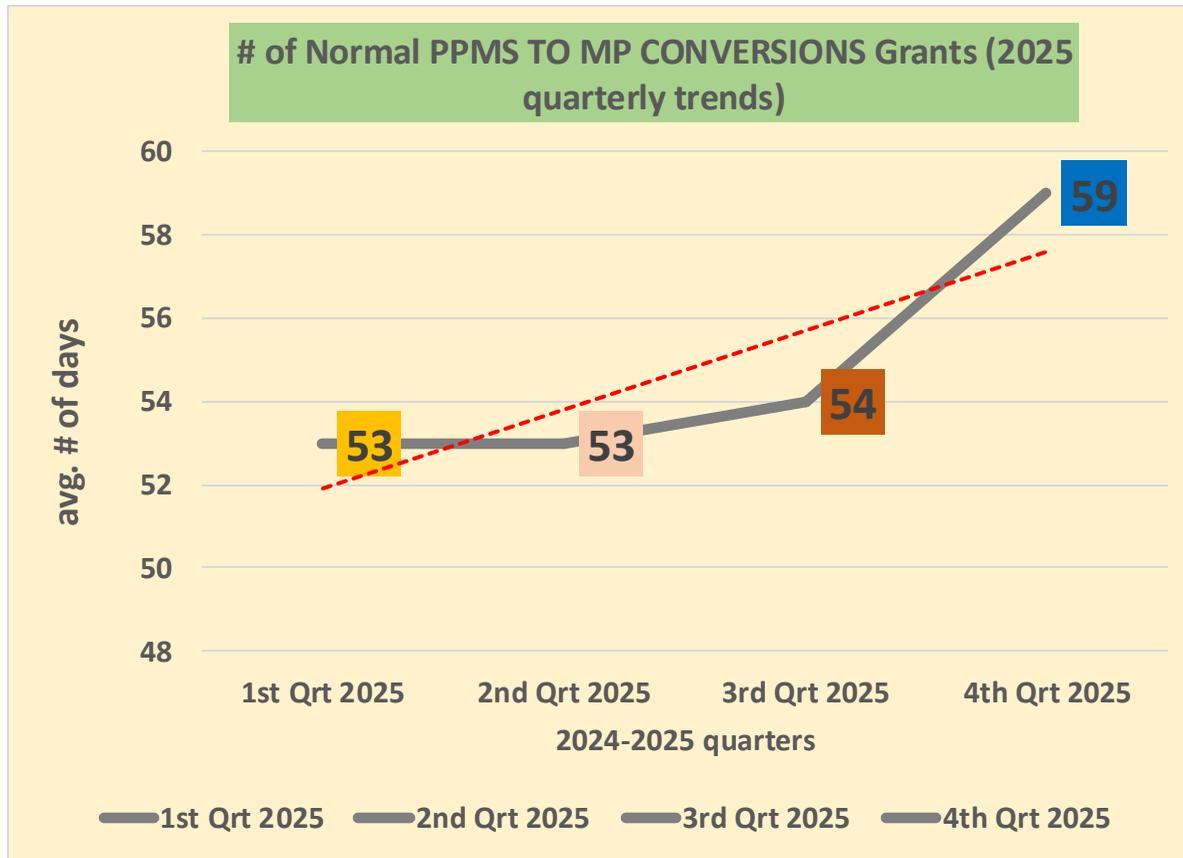


Legend: 2019 (green), 2020 (yellow), 2021 (light blue), 2022 (purple), 2023 (orange), 2024 (red), 2025 (blue)

PPMS Process Cycle Time Performance: 2025 Quarterly Trends



PPMS to MP Conversion Process Cycle Time Performance: 2025 Quarterly Trends

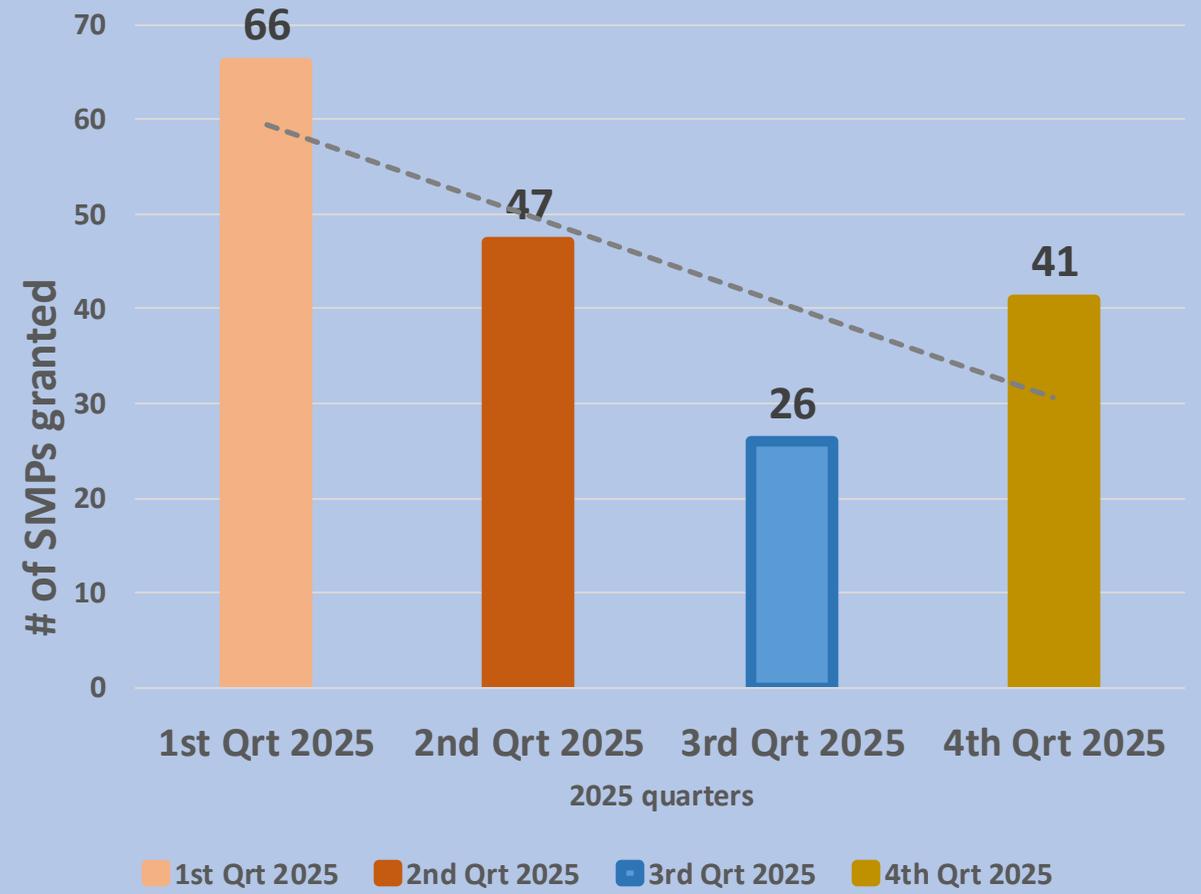


SMP Process Cycle Time Performance: 2025 Quarterly Trends

2025 SMP CT Performance (quarterly trends)



of Normal SMP Grants (2025 quarterly trends)



CUSTOMER SATISFACTION Performance: 2025

CURRENT QUALITY OBJECTIVE: 85% Customer Satisfaction

